



Business Broadband Service Terms

By using this Service, you agree to the terms set out below, which are specific to your Morepork Business Broadband service and apply in addition to the Standard Terms & Conditions. If there is any inconsistency between these terms and our Standard Terms & Conditions, then these Specific terms shall prevail.

Other terms that may apply:

Other applicable Morepork policies may also apply to your use of our services. If so, they will be specifically referenced in these or our Standard Terms and Conditions. Pricing is subject to change at any time during the term of this contract.

1. Service Interruptions

We will use all reasonable endeavours to make our Services available to you at all times. However, our Services rely on us using networks and Services owned by other people. We reserve the right to temporarily suspend the Services or restrict access to our network for planned and unplanned maintenance or repair. As a result, we cannot promise that our Services will always be available or fully functioning. If our Services are unavailable for any reason, we will endeavour to restore them as soon as possible.

2. Term and Termination

If your Plan has a Fixed Contract Term and you have agreed to use a Service for a Fixed Contract Term, then you must do so. If you cancel within the Fixed Contract Term, you will be liable for any applicable Early Termination Charges.

The early termination fee for Business Broadband 12-month fixed term is \$199 + GST

The early termination fee for Business Broadband 24-month fixed term is \$399 + GST

The early termination fee for Business Broadband 36-month fixed term is \$599 + GST